



Cabin Safety Symposium

How Safety & Security Can Meet

Matt Kliff – JetBlue Airways

Torrance, CA – February 2009



How Safety & Security Can Meet

Safety – CRM & TEM

- *Introduction of JetBlue's TEM Model for Inflight*

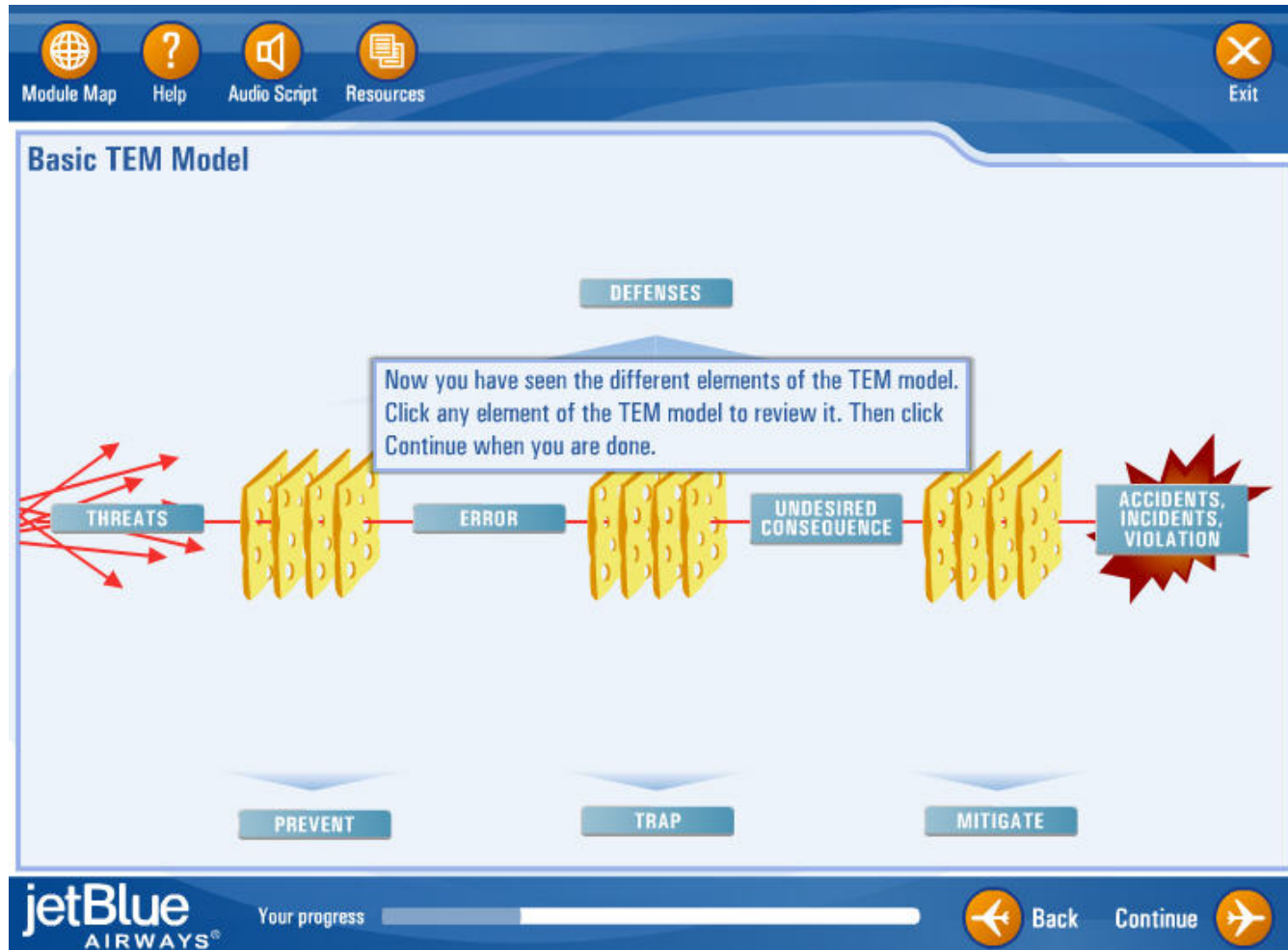
Strategy for Situational Awareness Tool Kit

- *“Situational Awareness En Route” video*

Security – En Route Flight Deck Entry



JetBlue's TEM Model – Inflight



JetBlue's TEM Defenses – Inflight



JetBlue's TEM Tool Kit – Inflight

The screenshot displays the 'TEM Tool Kit Defenses' interface. At the top, there is a navigation bar with icons for 'Module Map', 'Help', 'Audio Script', 'Resources', and 'Exit'. The main content area features a diagram where red arrows labeled 'THREATS' are blocked by six yellow cheese slices. Above the slices are labels: 'Communications & Briefings', 'Time Management', and 'Workload Management'. Below the slices are labels: '"What If" Planning', 'Teamwork/ Team Response', and 'Situational Awareness'. A red starburst on the right is labeled 'ACCIDENTS, INCIDENTS, VIOLATION'. A text box at the top right says 'Here is a closer look, specifically at the TEM Tool Kit Defenses'. Navigation buttons for 'Previous' and 'Next' are at the bottom left and right. The bottom bar includes the 'jetBlue AIRWAYS' logo, a progress bar, and 'Back' and 'Continue' buttons.



JetBlue's TEM Tool Kit – Inflight

The screenshot displays the 'TEM Tool Kit Defenses' interface. At the top, there is a navigation bar with icons for 'Module Map', 'Help', 'Audio Script', 'Resources', and 'Exit'. The main content area features a diagram where red arrows labeled 'THREATS' are blocked by a series of yellow Swiss cheese slices. Above the slices are labels for 'Communications & Briefings', 'Time Management', and 'Workload Management'. Below the slices are labels for 'What If Planning', 'Teamwork/ Team Response', and 'Situational Awareness'. A red starburst on the right is labeled 'ACCIDENTS, INCIDENTS, VIOLATION'. A red circle highlights the 'Situational Awareness' label. A text box at the top right says 'Here is a closer look, specifically at the TEM Tool Kit Defenses'. Navigation buttons for 'Previous' and 'Next' are at the bottom left and right respectively. The bottom of the screen shows the 'jetBlue AIRWAYS' logo, a progress bar, and 'Back' and 'Continue' buttons.



“Situational Awareness En Route”

