



# International Aircraft Cabin Safety Symposium

*Calibration of Instructors in Evaluating  
Unplanned Evacuations*

Jeff Kruse – JetBlue Airways

Torrance, CA – February 2009



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**Calibration** - (ka-lə-'brā-shən) n. the act or process of:

- standardizing, by determining the deviation from a standard so as to ascertain the proper correction factors
- adjusting precisely for a particular function



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# Why Calibration?

- Inconsistencies
  - Our hiring/training business model changed
- Forthcoming Regulation



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# Calibration

- Sets a baseline for evaluating the proficiency of crewmembers demonstrating an unplanned evacuation
- Helps:
  - Eliminate ambiguities, nuances, and “best practices”
  - Ensure consistency among Instructors / Evaluators
  - Ensure crewmembers are being evaluated fairly & consistently



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# Creating a Calibration Program

- Data Collection
- Decision Making
- Evaluation Forms
- Qualification Program for Evaluators
- Implementation



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# Data Collection

- Observation of Evaluators
- Interviews



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# Decision Making

- Flight Attendant Manual (FAM)
- Policies / Procedures
- Inflight Standards
- “Best Practices”



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# Evaluation Forms

- Need for better definition and better evaluation forms
- The form itself has three potential functions:
  - Study Aide for crewmember
  - Job Aide for Evaluator
  - Evaluation Form for crewmember





Emergency Door Operation – Evaluation Form			RCT07
Crewmember		Instructor:	
Door:	<input type="checkbox"/> A320 <input type="checkbox"/> E190	Date:	
Attempt:	<input type="checkbox"/> 1 <sup>st</sup> <input type="checkbox"/> 2 <sup>nd</sup> <input type="checkbox"/> 3 <sup>rd</sup> <input type="checkbox"/> 4 <sup>th</sup>	Evac Signal:	<input type="checkbox"/> IV <input type="checkbox"/> EV <input type="checkbox"/> RS

Step	S	U	Comments
Brace Position	<input type="checkbox"/>	<input type="checkbox"/>	
Evacuation Signal	<input type="checkbox"/>	<input type="checkbox"/>	
FAP	<input type="checkbox"/>	<input type="checkbox"/>	
Interphone (E190 only)	<input type="checkbox"/>	<input type="checkbox"/>	
Assessment	<input type="checkbox"/>	<input type="checkbox"/>	
Open Door	<input type="checkbox"/>	<input type="checkbox"/>	
Protective Position	<input type="checkbox"/>	<input type="checkbox"/>	
International Stop Sign	<input type="checkbox"/>	<input type="checkbox"/>	
Slide Assessment	<input type="checkbox"/>	<input type="checkbox"/>	
Commands	<input type="checkbox"/>	<input type="checkbox"/>	

Comments:

4<sup>th</sup> Attempt Scheduled:



Emergency Door Operation – Evaluation Form			RCT07
Crewmember		Instructor:	
Door:	<input type="checkbox"/> A320 <input type="checkbox"/> E190	Date:	
Attempt:	<input type="checkbox"/> 1 <sup>st</sup> <input type="checkbox"/> 2 <sup>nd</sup> <input type="checkbox"/> 3 <sup>rd</sup> <input type="checkbox"/> 4 <sup>th</sup>	Evac Signal:	<input type="checkbox"/> IV <input type="checkbox"/> EV <input type="checkbox"/> RS

Step	S	U	Comments
Brace Position	<input type="checkbox"/>	<input type="checkbox"/>	
Evacuation Signal	<input type="checkbox"/>	<input type="checkbox"/>	
FAP	<input type="checkbox"/>	<input type="checkbox"/>	
Interphone (E190 only)	<input type="checkbox"/>	<input type="checkbox"/>	
Assessment	<input type="checkbox"/>	<input type="checkbox"/>	
Open Door	<input type="checkbox"/>	<input type="checkbox"/>	
Protective Position	<input type="checkbox"/>	<input type="checkbox"/>	
International Stop Sign	<input type="checkbox"/>	<input type="checkbox"/>	
Slide Assessment	<input type="checkbox"/>	<input type="checkbox"/>	
Commands	<input type="checkbox"/>	<input type="checkbox"/>	
Comments:			
4 <sup>th</sup> Attempt Scheduled:			



Evaluation Form  
Emergency Door Operation  
E190 - Unplanned

Crewmember				
Evaluator	1st/2nd:	3rd:	4th:	
Date	1st/2nd:	3rd:	4th:	
IFC Position:	Evac Type:	Evac Signal:		
<input type="checkbox"/> #1 IFC	<input type="checkbox"/> Land	<input type="checkbox"/> EV (Easy Victor, Easy Victor) - Flight Deck Initiated Land or Ditching		
<input type="checkbox"/> #2 IFC	<input type="checkbox"/> Ditching	<input type="checkbox"/> RS (Release Seatbelts, Come This Way) - Cabin Initiated Land		
		<input type="checkbox"/> LV (Live Vests Under Your Seats, Put Them On) - Cabin Initiated Ditching		

Place an "X" in each box below to denote an unsatisfactory performance for that task.

		Attempt:	1st	2nd	3rd	4th
	Reaction - Continuous Commands (RS,CTW) or (LVUYS,PTO,RS,CTW)		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
# IFC only	Life Vest (Ditching)	Any Order	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Interphone - EMER PILOT & Inform Captain (RS or LV)		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	FAP - Emergency Lights		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	IFE Controls - Standby		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Continue Commands (RS,CTW) or (LVUYS,PTO,RS,CTW)		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Assess Conditions - Observation Window		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Hold Appropriate Fuselage Assist Handle		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Open Primary Exit		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Pull Red Manual Inflation Handle (Ditching)		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Disengage Slide from Aircraft (Ditching)		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Protected Position		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	International Stop Sign		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Assess Conditions (Land - Slide & Environment) (Ditching - Environment)		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Establish Evacuation Flow - Continuous Commands (GO) or (IV,J,HOTS)					
	Continue Commands (GO) or (IV, J, HOTS)		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Assess Conditions - Observation Window		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Hold Appropriate Fuselage Assist Handle		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Open Secondary Exit		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Pull Red Manual Inflation Handle (Ditching)		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Disengage Slide from Aircraft (Ditching)		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Protected Position		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	International Stop Sign		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Assess Conditions (Land - Slide & Environment) (Ditching - Environment)		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Establish Evacuation Flow - Continuous Commands (GO or IV,J,HOTS)					
	Protected Position - Dual Door Operation		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Special Situation: (optional)		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Satisfactory / Unsatisfactory: S U S U S U S U

For each attempt, bubble-in the circle that denotes the performance grade.



Evaluation Form  
Emergency Door Operation  
E190 - Unplanned

<b>Crewmember</b>			
<b>Evaluator</b>	1st/2nd:	3rd:	4th:
<b>Date</b>	1st/2nd:	3rd:	4th:
<b>IFC Position:</b>	<b>Evac Type:</b>	<b>Evac Signal:</b>	
<input type="checkbox"/> #1 IFC	<input type="checkbox"/> Land	<input type="checkbox"/> EV (Easy Victor, Easy Victor) - Flight Deck Initiated Land or Ditching	
<input type="checkbox"/> #2 IFC	<input type="checkbox"/> Ditching	<input type="checkbox"/> RS (Release Seatbelts, Come This Way) - Cabin Initiated Land	
		<input type="checkbox"/> LV (Live Vests Under Your Seats, Put Them On) - Cabin Initiated Ditching	

Place an "X" in each box below to denote an unsatisfactory performance for that task.

		Attempt:	1st	2nd	3rd	4th
Reaction - Continuous Commands (RS,CTW) or (LVUYS,PTO,RS,CTW)			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
#1 IFC only	Life Vest	(Ditching)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Interphone - EMER PILOT & Inform Captain	(RS or LV)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	FAP - Emergency Lights		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	IFE Controls - Standby		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Continue Commands (RS,CTW) or (LVUYS,PTO,RS,CTW)			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Assess Conditions - Observation Window			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hold Appropriate Fuselage Assist Handle			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Open Primary Exit			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pull Red Manual Inflation Handle (Ditching)			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Disengage Slide from Aircraft (Ditching)			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Protected Position			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
International Stop Sign			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Assess Conditions (Land - Slide & Environment) (Ditching - Environment)			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Establish Evacuation Flow - Continuous Commands (GO) or (IV,J,HOTS)						
Continue Commands (GO) or (IV, J, HOTS)			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Assess Conditions - Observation Window			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hold Appropriate Fuselage Assist Handle			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Open Secondary Exit			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pull Red Manual Inflation Handle (Ditching)			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Disengage Slide from Aircraft (Ditching)			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Protected Position			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
International Stop Sign			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Assess Conditions (Land - Slide & Environment) (Ditching - Environment)			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Establish Evacuation Flow - Continuous Commands (GO or IV,J,HOTS)						
Protected Position - Dual Door Operation			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Special Situation: (optional)			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Satisfactory / Unsatisfactory: S U S U S U S U

For each attempt, bubble-in the circle that denotes the performance grade.

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# Qualification Program for Evaluators

- Qualification Program should:
  - Remain unchanged
  - Can be taken more than once, or as a “refresher”
  - Can be taken by Evaluators in various locations
  
- eLearning



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# Qualification Program for Evaluators

- Qualification Program includes:
  - eLearning
    - Videos
    - Practice
  - Evaluation Forms
  - Resource Guide
  - Discussion Board
  - Knowledge Check
  - Skill Check



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# eLearning

- Introduction to “calibration”
  - Printed Evaluation Forms
  - Printed Resource Guide
- Evaluation Form
- Criteria for Performance
  - Guideline for Grading
- Delivery of Evaluation



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# eLearning – Module 1

## Introduction



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# eLearning – Module 2 Evaluation Form



# The Evaluation Form cont...

The evaluation form is divided into three main sections.

- 1 The Header Section
- 2 The Evaluation Section
- 3 The Grade Section

jetBlue UNIVERSITY		Evaluation Form Emergency Door Operation E190 - Unplanned				
Crewmember						
Evaluator	1st/2nd:	3rd:	4th:			
Date	1st/2nd:	3rd:	4th:			
IFC Position:	Evac. Type:	Evac. Signal:				
<input type="checkbox"/> #1 IFC	<input type="checkbox"/> Land	<input type="checkbox"/> EV (Easy Victor, Easy Victor) - Flight Deck Initiated Land or Ditching				
<input type="checkbox"/> #2 IFC	<input type="checkbox"/> Ditching	<input type="checkbox"/> RS (Release Seatbelts, Come This Way) - Cabin Initiated Land				
		<input type="checkbox"/> LV (Lie Vests Under Your Seats, Put Them On) - Cabin Initiated Ditching				
Place an "X" in each box below to denote an unsatisfactory performance for that task.						
		Attempt:	1st	2nd	3rd	4th
#1 IFC only	Reaction - Continuous Commands (RS,CTW) or (LV,YS,PTO,RS,CTW)		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Life Vest	(Ditching)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Interphone - EMER PILOT & Inform Captain	(RS or LV)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	FAP - Emergency Lights		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	IFE Controls - Standby		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Continue Commands (RS,CTW) or (LV,YS,PTO,RS,CTW)			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Assess Conditions - Observation Window			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hold Appropriate Fuselage Assist Handle			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Open Primary Exit			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pull Red Manual Inflation Handle (Ditching)			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Disengage Slide from Aircraft (Ditching)			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Protected Position			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
International Stop Sign			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Assess Conditions (Land - Slide & Environment) (Ditching - Environment)			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Establish Evacuation Flow - Continuous Commands (GO) or (IV,J,HOTS)			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Continue Commands (GO) or (IV,J,HOTS)			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Assess Conditions - Observation Window			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hold Appropriate Fuselage Assist Handle			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Open Secondary Exit			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pull Red Manual Inflation Handle (Ditching)			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Disengage Slide from Aircraft (Ditching)			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Protected Position			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
International Stop Sign			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Assess Conditions (Land - Slide & Environment) (Ditching - Environment)			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Establish Evacuation Flow - Continuous Commands (GO or IV,J,HOTS)			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Protected Position - Dual Door Operation			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Special Situation: (optional)			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		Satisfactory / Unsatisfactory:	S	U	S	U
			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		For each attempt, bubble-in the circle that denotes the performance grade.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

# The Header Section cont...

## Crewmember

Write in the first & last name of the Crewmember being evaluated.

## Evaluator

Write in the Evaluator name for each attempt.

## Date

Write in the date for each attempt.

## Position

Check the box that indicates the position assigned to the IFC.

jetBlue UNIVERSITY		Evaluation Form Emergency Door Operation E190 - Unplanned			
Crewmember					
Evaluator	1st/2nd:	3rd:	4th:		
Date	1st/2nd:	3rd:	4th:		
<b>IFC Position:</b>	<b>Evac Type:</b>	<b>Evac Signal:</b>			
<input type="checkbox"/> #1 IFC	<input type="checkbox"/> Land	<input type="checkbox"/> EV (Easy Victor, Easy Victor) - Flight Deck Initiated Land or Ditching			
<input type="checkbox"/> #2 IFC	<input type="checkbox"/> Ditching	<input type="checkbox"/> RS (Release Seatbelts, Come This Way) - Cabin Initiated Land			
		<input type="checkbox"/> LV (Live Vests Under Your Seats, Put Them On) - Cabin Initiated Ditching			

## Evacuation Type

Check the box that indicates the evacuation type assigned to the Crewmember.

## Evacuation Signal

Check the box that indicates the signal you choose to give the Crewmember.

# The Evaluation Section cont...

» When completing the Evaluation Section, mark only the boxes for tasks that are missed or incorrect

Place an "X" in each box below to denote an unsatisfactory performance for that task.

		Attempt:	1st	2nd	3rd	4th
Reaction - Continuous Commands (RS,CTW) or (LVUYS,PTO,RS,CTW)			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
IFC only	Life Vest	(Ditching)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Interphone - EMER PILOT & Inform Captain	(RS or LV)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	FAP - Emergency Lights		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	IFE Controls - Standby		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Continue Commands (RS,CTW) or (LVUYS,PTO,RS,CTW)			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Assess Conditions - Observation Window			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hold Appropriate Fuselage Assist Handle			<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Open Primary Exit			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pull Red Manual Inflation Handle		(Ditching)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Disengage Slide from Aircraft		(Ditching)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Protected Position			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
International Stop Sign			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Assess Conditions (Land - Slide & Environment) (Ditching - Environment)			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Establish Evacuation Flow - Continuous Commands (GO) or (IV,J,HOTS)						
Continue Commands (GO) or (IV, J, HOTS)			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Assess Conditions - Observation Window			<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hold Appropriate Fuselage Assist Handle			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Open Secondary Exit			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pull Red Manual Inflation Handle		(Ditching)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Disengage Slide from Aircraft		(Ditching)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Protected Position			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
International Stop Sign			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Assess Conditions (Land - Slide & Environment) (Ditching - Environment)			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Establish Evacuation Flow - Continuous Commands (GO or IV, J, HOTS)						
Protected Position - Dual Door Operation			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Special Situation: (optional)			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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# eLearning – Module 3

## Criteria for Performance



# Guidelines

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**The information contained within the FAM guides our decision making and sets the criteria when evaluating a Crewmember's performance**

- » In addition to those criteria, a Satisfactory grade on an evaluation is determined when you can answer "Yes" to the following questions:
  - » Was it safe?
  - » Is it likely that Customers would have been evacuated?

# Criteria for Performance

Place an "X" in each box below to denote an unsatisfactory performance for that task.

		Attempt:	1st	2nd	3rd	4th
	Reaction - Continuous Commands (RS,CTW) or (LVUYS,PTO,RS,CTW)		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
#1 IFC only	Life Vest	(Ditching)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Interphone - EMER PILOT & Inform Captain	(RS or LV)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	FAP - Emergency Lights		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	IFE Controls - Standby		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

*Note: A yellow bracket labeled "Any Order" encompasses the rows for Life Vest, Interphone, FAP, and IFE Controls.*

- » **Items inside the bracket marked with “Any Order” can be performed by the Crewmember in any order he/she chooses**

## Remember!

- Was it safe?
- Is it likely Customers would have been evacuated?

# Criteria for Performance cont...

Place an "X" in each box below to denote an unsatisfactory performance for that task.

		Attempt:	1st	2nd	3rd	4th
Reaction - Continuous Commands (RS,CTW) or (LVUYS,PTO,RS,CTW)			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
# IFC only	Life Vest	(Ditching)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Interphone - EMER PILOT & Inform Captain	(RS or LV)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	FAP - Emergency Lights		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	IFE Controls - Standby		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

- » It is not necessary for the Crewmember to don their Life Vest in a pre-determined location, nor while facing a specific direction

## Remember!

- Was it safe?
- Is it likely Customers would have been evacuated?

## Criteria for Performance cont...

Place an "X" in each box below to denote an unsatisfactory performance for that task.

		Attempt:	1st	2nd	3rd	4th
Reaction - Continuous Commands (RS,CTW) or (LVUYS,PTO,RS,CTW)			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
# IFC only	Life Vest	(Ditching)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Interphone - EMER PILOT & Inform Captain	(RS or LV)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	FAP - Emergency Lights		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	IFE Controls - Standby		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

- » **During the evaluation of a cabin initiated E190 Unplanned Evacuation, Crewmembers will not be required to wait on the Interphone for the Flight Deck (this is acceptable, as a means to simulate the Flight Deck's response, but it is not necessary)**

## Criteria for Performance cont...

Place an "X" in each box below to denote an unsatisfactory performance for that task.

		Attempt:	1st	2nd	3rd	4th
	Reaction - Continuous Commands (RS,CTW) or (LVUYS,PTO,RS,CTW)		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
# IFC only	Life Vest	(Ditching)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Interphone - EMER PILOT & Inform Captain	(RS or LV)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	FAP - Emergency Lights	Any	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	IFE Controls - Standby		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

- » If a Crewmember raises the protective cover and pushes the Emergency Lights button but the lights do not illuminate, the attempt is considered **Satisfactory**
  - » Evaluators should coach the Crewmember to ensure understanding that the Emergency Lights button should be pressed hard and to react accordingly if the lights do not turn on

# Criteria for Performance cont...

Place an "X" in each box below to denote an unsatisfactory performance for that task.

		Attempt:	1st	2nd	3rd	4th
	Reaction - Continuous Commands (RS,CTW) or (LVUYS,PTO,RS,CTW)		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
#1 IFC only	Life Vest	(Ditching)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	Interphone - EMER PILOT & Inform Captain	(RS or LV)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	FAP - Emergency Lights		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	IFE Controls - Standby		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

- » Crewmembers are required to set the IFE Controls to Standby

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# eLearning – Module 4

## Delivery of Evaluation



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# Qualification Program for Evaluators

- Discussion Board
- Knowledge Check
- Skill Check
  - Performer
  - Instructor Being Calibrated
  - Evaluator



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# Implementation & Future Implications

- 7 Full-time Instructors & 6 Leaders
- 18 Adjunct Instructors
- Considerations under AQP
- Considerations under 121 Subpart N & O “re-write” (FAR 121 Subpart BB)

