

SMS & MRM ELEMENTS

- Medical Resource Management (MRM)
- Calibrated Root Cause Analysis
- Organizational Effectiveness Algorithm
- Operational Risk Management
- Organizational Change
- Human Factors Analysis
- GAP Analysis
- Job Aids (Checklists, Priority Evaluation Mechanisms, Shift Change, etc.)
- Risk Assessment Tools
- Measurable Performance Data
- Just Safety Culture
- Safety Management System (SMS)



Queries may be addressed to:

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ABOUT SCSi

A leader in safety training for over a quarter century, SCSi has developed and delivered safety programs for industry leaders around the world. We've trained over 19,000 personnel in the last 25 years, and our clients have included:

- Medevac
- Saudi Aramco—the world's largest oil company
- the United States Air Force, Navy & Coast Guard
- the United States Federal Aviation Administration (FAA)
- the United Nations (UN)
- NATO
- The Civil Aviation Administration China
- American Airlines, Air Canada, Delta
- Novo Nordisk

SCSi's team has performed safety reviews at Veterans Administration Hospitals, and was also selected to participate in a RAND Corporation hospital safety study.

Our goal is to help your organization improve quality of care for better patient outcomes. Let us help you become the standard by which others are measured.

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SOUTHERN CALIFORNIA
SAFETY INSTITUTE

WWW.SCSI-INC.COM

COMPREHENSIVE HEALTHCARE SAFETY

Improving Patient Outcomes

by Improving Quality of Care



FROM THOSE THAT HAVE BROUGHT SAFETY TO
AVIATION AND THE OIL INDUSTRY
FOR OVER A QUARTER CENTURY

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COMPREHENSIVE HEALTHCARE SAFETY: THE 4 PHASE APPROACH

1 Phase 1: On-Site Assessment

Phase 1 of SCSi's Comprehensive Healthcare Safety Program is the Safety Assessment. This on-site assessment is the most proven and effective method to customize a program to target the unique circumstances of your organization. The goal is improved patient outcome and safety environment for all. **Improved safety can yield dramatic results in terms of patient outcome, reimbursement rates from CMS, ACO year-end benefits, retention of professionals, litigation and liability prevention, improved public image and increased return to the bottom line.** Our team will actually work on-site to perform an initial risk assessment and a GAP analysis, and then develop qualitative recommendations with suggested implementation remedies, and a training program that is built-to-suit.



2 Phase 2: SMS for Executives

Phase 2 is a high impact briefing designed specifically for the executives and managers responsible and accountable for the safety of patients and staff as well as the bottom line. In effect, this is a practical-focused mini course in Safety Management Systems (SMS), the international gold standard for system safety. In aviation, SMS is internationally recognized as the standard programmatic approach to organizational safety. Our goal is to empower healthcare executives to improve safety within their organizations by showing them how to customize and implement a Safety Management System designed for their organization. From GAP Analysis, to the MRM toolkit, to the Organizational Effectiveness Algorithm, we'll put all the elements and tools in your hands.

3 Phase 3: MRM for Staff

The Medical Resource Management (MRM) phase involves safety and human factors training for those involved in the day to day operations in the healthcare setting. This phase can be tailored to be as flexible as needed to accommodate the busy schedules of those it is targeted towards—namely nurses, physicians, physician assistants, techs, etc. Customized on a case by case basis, this phase can include in-class training, online learning modules and group exercises. It also utilizes problem based learning and actual (redacted) case studies from the hospital environment for direct impact. SCSi utilizes Adobe Connect as the platform for our online learning modules, which can be accessed anytime, anywhere. This is a highly practical training approach which goes beyond a 'toolkit', to change perceptions and behaviors; thereby raising the safety culture of the entire organization.

4 Phase 4: Recurrent Training

Data and recurrent training are key to the successful implementation of any program. SCSi has built both into its Healthcare Safety Program. With the **SMS Pro anonymous and customizable safety reporting software program**, we will be better able to assess the effectiveness of the safety program and perform follow on training as needed.